

Our ref: MMC/NWI

18 June 2026

Dear Parent/Carer

Important Update: New Parent Communication System – MyChildAtSchool (MCAS)

I hope this letter finds you well. I am writing to inform you of an important update to the way we will communicate with parents and carers of students at Sir Thomas Wharton Academy.

As part of our ongoing commitment to improving the way we work in partnership with families, we are moving away from our current system, ClassCharts, and transitioning to a new platform called MyChildAtSchool.

This change will come into effect from 1 September 2026.

Why are we making this change?

After careful consideration, we believe this change will bring several significant benefits, including:

- MyChildAtSchool is a more robust and integrated system, offering improvements in the data we can share with families.
- Streamlined processes: The new system allows us to automate and enhance many of our internal processes, ensuring consistency in the information you receive.
- Communication: MyChildAtSchool offers more ways for us to keep in touch with you. Access to key school information, such as attendance, behaviour and achievement tracking is all in one place.

What happens next?

Over the coming weeks, we will be sending out guidance on how to download and access the MyChildAtSchool app. Support will be available for any parents who may need help setting up the system or navigating the app.

As part of this transition, we are now beginning to make changes to our internal systems in preparation for the move. During the final weeks of this academic year, you may notice some differences within ClassCharts and certain features may no longer be available or updated as frequently as usual. These temporary changes are necessary to ensure a smooth and successful implementation of MyChildAtSchool for September.

From September, ClassCharts will no longer be used. MyChildAtSchool will be the only platform we use to communicate with parents and carers.

Thank you for your continued support as we implement this change.

Yours sincerely

Mr G Sills

Vice Principal

